

Hospital details	
Name hospital:	American Medical Center/American Heart Institute
Address:	215 Spyrou Kyprianou Avenue
Postal code / City	Strovolos, 2047
Country:	Cyprus
Website hospital:	www.amc.com.cy
Language spoken on the unit	Greek, English
current/common language	Greek, English
widely spoken	
spoken by a few	
Summary	
<p>The American Medical Center/American Heart Institute (AMC/AHI) is a state of the art health care facility that offers the following health services.</p> <ul style="list-style-type: none"> • Cardiology, Cardiothoracic Surgery • Diagnostic Imaging Center • Gastroenterology • General Surgery • Hematology • Intensive Care/Infectious Diseases • Internal Medicine • Interventional Cardiology, Interventional Neuroradiology, Interventional Pulmonology, Interventional Radiology • Nephrology • Neurology, Neurophysiology Services • Neurosurgery • Occupational Medicine & Epidemiology • Oncology • Oral And Maxillofacial Surgery • Orthopedic Surgery • Pain Management • Pediatrics • Plastic Surgery • Primary Care/Preventive Medicine • Pulmonology /Sleep Disorders • Rheumatology • Spine Surgery Center • Syncope (Fainting) Center • Thoracic Surgery • Urology • Vascular Surgery <p>The multidisciplinary Intensive Care Unit of AMC has been operational since the opening of the Hospital in 2011. The ICU receives critically ill patients admitted from all pathological</p>	

and surgical specialties of the hospital. It is located on the first floor and it can accommodate eight highly acute patients. The ICU is equipped to provide safe, high-quality, personalized care and staff is uniquely skilled in treating patients with overwhelming, complex conditions.

The hospital is bestowed with ISO 9001: 2008 which covers the following processes and services: patient admission, diagnostic, treatment, discharge processes and services offered by the hospital to the joining physicians.

The documentation, physician orders, medications and report are in English. Many patients' speak English, however a majority of the staff RN's and all the physicians speak Greek as well as English for translating.

Educational Activities

In-service lectures.

Monthly educational presentations are offered for all staff to attend. Past topics have included: Biphasic Positive Airway Pressure; Wound care management; Update on wound care; Hygiene Management – hand hygiene; Basics in Sterilization; Bedside testing - ABO blood group typing.

Some topics planned for 2005 include Transfusion side effects; Pain therapy; Impact, treatment and management of MRSA; External pacemaker; IABP – intra aortic balloon pump.

Orientation/Education

Orientation for new graduate hires combine classroom with work in the telemetry ward primarily with some exposure to the intensive care unit. Classes primarily focus on care of patients' pre/post: cardiothoracic surgery, cardiac catheterization but also include nursing assessment, basic rhythm interpretation, coronary artery disease, acute coronary syndrome, respiratory system etc.

The initial experience includes working on the telemetry ward with back up by RN / preceptor. As the orientation continues, the new hire is given increasing responsibility while learning the routine and standards of practice at the AHI.